SANTA CLARA
greenpower

PRODUCT INFORMATION

Santa Clara Green Power is certified by Green-e Energy. As part of this certification, we are required to provide you with detailed information about the green power product. This includes the ***Santa Clara Green Power*** Product Content Label, the program's Price, Terms and Conditions and Silicon Valley Power's Power Content Label.

PRODUCT CONTENT LABEL

When you enroll in *Santa Clara Green Power*, Silicon Valley Power (SVP) purchases renewable energy certificates equal to 100% of your monthly electricity usage from renewable energy sources.

RENEWABLE ENERGY SOURCE	GENERATION LOCATION		PROSPECTIVE ENERGY MIX
	2012 Actual	2014 Projected	
Wind	ID, WA, WY	Western U.S.	15%
Solar	CA	CA	85%

More information about the *Santa Clara Green Power* mix: These figures reflect the power that we have contracted to provide. Actual figures may vary according to resource availability. Each year we will report to *Santa Clara Green Power* program participants the actual resource mix over the preceding year and the states where the renewable energy facilities were located. Actual resource mix for 2013 will be available in the spring of 2014.

More information about the facilities: All facilities supported by this program are considered new, which means they began commercial operation on or after January 1, 2000.

Program Certification: Green-e Energy certifies that Silicon Valley Power meets the minimum environmental and consumer protection standards established by the non-profit Center for Resource Solutions. For more information on Green-e Energy certification requirements, call 1-888-63-GREEN or visit www.green-e.org.

Green-e Energy CERTIFIED

SILICON VALLEY POWER'S BASE ENERGY MIX†

ENERGY RESOURCES	2012 SVP POWER MIX	2011 CA POWER MIX** (for comparison)
Eligible Renewable	**25.9%**	**14.0%**
Biomass & Waste	0.4%	2.0%
Geothermal	9.7%	5.0%
Eligible Hydro	2.0%	2.0%
Solar	0.0%	<1.0%
Wind	13.8%	5.0%
Coal	**9.0%**	**8.0%**
Large Hydroelectric	**12.4%**	**13.0%**
Natural Gas	**33.8%**	**37.0%**
Nuclear	**0.0%**	**16.0%**
Other	**0.0%**	**0.0%**
Unspecified Sources of Power*	**18.9%**	**12.0%**
Total	**100%**	**100%**

* Unspecified sources of power means electricity from transactions that are not traceable to specific generation sources.
**Percentages are estimated annually by the California Energy Commission based on the electricity sold to California consumers during the previous year.
***These values do not reflect renewable generation determined to be in excess of the RPS target in the first compliance period (2011 - 2013) that requires 20% of retail sales to be procured from renewable sources, and will be applied to future compliance periods.
For specific information about this electricity product, contact Silicon Valley Power. For general information about the Power Content Label, contact the California Energy Commission at 1-800-555-7794 or http://www.energy.ca.gov/sb1305/index.html

†The following information can be found at www.siliconvalleypower.com/powermix

POWER DELIVERY INFORMATION

When you subscribe to *Santa Clara Green Power*, Silicon Valley Power (SVP) will continue to provide electricity to your premises and contract for wind and solar renewable energy certificates to match your electricity usage. Renewable energy is delivered to various points on the electrical system. Once delivered to the electric grid, renewable power mixes with power from other electrical generation plants. Because of this, SVP cannot guarantee that the actual electricity generated from renewable sources is delivered to a specific home or business.

For more information please contact Silicon Valley Power:

408-244-SAVE (7283) green@siliconvalleypower.com www.siliconvalleypower.com/green

SILICON VALLEY POWER
CITY OF SANTA CLARA

SANTA CLARA greenpower

POWER CONTENT LABEL

PRICE TERMS AND CONDITIONS

Green-e Energy CERTIFIED	*Santa Clara Green Power* is certified by Green-e Energy, which requires companies to provide their customers with this notice of Price, Terms and Conditions of service. From the time you receive this, you have three business days to change your mind about purchasing Santa Clara Green Power from Silicon Valley Power. You may cancel your agreement to purchase Santa Clara Green Power from Silicon Valley Power by calling the customer service number, emailing green@siliconvalleypower.com or writing to the billing address listed below. For more information about Green-e Energy, write Green-e Energy, PO Box 29512, San Francisco, CA 94129 or log onto www.green-e.org, or call toll-free 1-888-63-GREEN.
Company	Silicon Valley Power, the municipal electric utility for the City of Santa Clara
Whom should I contact for more information?	You can visit www.siliconvalleypower.com/green, email: green@siliconvalleypower.com or call 408-244-SAVE (7283).
How will I be billed?	Your green power purchase will be listed on your utility bill as a separate line item. This charge is in addition to your regular utility bill.
How will my bill be calculated?	You will be charged an additional 1.5¢ per kWh usage per month for residential/small commercial or $15 per 1000 kWh block for medium/large commercial and industrial. This premium is only charged on the energy (kWh) used and is in addition to all other fees and does not include charges for customer service and delivery. This purchase is in addition to charges by your electric utility and you must also pay all applicable federal, state, and local taxes and charges.
How much will my total electricity service cost, including utility charges?	Based on a monthly average usage of 500 kWh, the following table provides you an estimate of your 2012 monthly electricity bill if you receive service from Silicon Valley Power, and the extra monthly cost for Santa Clara Green Power. Your actual bill will vary based on your use of electricity. 2013 Monthly Electricity Cost $50.00 Green Pricing Premium $7.50 Total: $57.50
Will my rates change over time?	We expect the rates for *Santa Clara Green Power* to remain the same over time. We will notify you of any rate change in advance through customer communication
What sources will be used in my certified product?	A blend of western wind (15%) and California solar (85%) resources.
What happens if I move?	If you move within Silicon Valley Power's service territory, you will need to re-enroll in *Santa Clara Green Power.*
If I want to terminate this agreement/ contract, what is the early termination fee?	You may cancel your enrollment in *Santa Clara Green Power* at any time with no fee by calling 408-244-SAVE (7283).
What length of agreement/ contract is required?	There is no required length of agreement or contract, you may cancel at anytime

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SILICON VALLEY POWER. CITY OF SANTA CLARA